1. **When can I expect my pass to arrive in the mail?**

   Your annual park pass will be mailed within 7-10 business days after payment is completed. Payment processing can take up to 72 hours, depending on your bank. Please leave ample time for transaction processing and mailing if you are buying the pass to give as a gift.

2. **How long is my park pass valid?**

   Your annual day use pass is valid for one year. It will expire on the last day of the month and year indicated on the front of your pass.

3. **How do I display my pass?**

   Before entering the park, hang your pass from your rearview mirror or place it on your dashboard. The pass must be clearly visible from the outside of the parked vehicle.

4. **What does the annual park pass cover?**

   Each pass is assigned to one person and is non-transferable. The pass is good for one passenger vehicle entry and day use parking at Black Point Boat Launch, Miller Boat Launch, Stafford Lake Park, Paradise Beach Park, and McNears Beach Park. Each passenger vehicle can hold up to nine people. Black Point Boat Launch, Stafford Lake Park, Paradise Beach Park, and McNears Beach Park are day use only—no overnight parking. You may park overnight at Miller Boat Launch, if you are taking your boat out on the water overnight, or boating out to camp overnight in Point Reyes.

5. **What is not covered by the park pass?**

   The pass does not cover supplemental fees, including the fee to use the swimming pool at McNears Beach Park in summer. The pass is also not valid for commercial use, such as buses, or vehicles holding ten or more people. Use is subject to available space. Holding a pass does not guarantee parking availability.

6. **How do I purchase a discounted senior pass?**

   If you are 65 years old or older, you can purchase an annual park pass for a reduced price. To purchase a senior pass for the first time email pkres@marincounty.org. You must provide proof of your age, such as a driver’s license or birth certificate, when purchasing the senior pass for the first time. After the initial purchase, you may renew your pass annually by purchasing the senior renewal pass online or over the phone.
7. **How do I purchase a discounted disabled pass?**
   People with disabilities are eligible for an annual park pass at a reduced price. The individual or their representative should email pkres@marincounty.org when purchasing for the first time. Proof of disability, such as a disabled driving placard or Social Security disability card, must be provided. After the initial purchase, the disabled pass may be renewed annually by purchasing a disabled pass renewal online or over the phone.

8. **How do I buy passes for a group of people?**
   The Marin County Annual Park Pass makes a great gift for friends and family, employee rewards, or members of an organization. To purchase a group of individual passes, call the Parks office at (415) 473-6387. You can also purchase passes at the Parks office at Marin Civic Center, Suite 260, as well as the gatehouse from a ranger at McNears Beach Park, Stafford Lake Park, or Paradise Beach Park.

9. **What should I do if my pass does not arrive in the mail within a reasonable length of time?**
   Contact Marin County Parks at (415) 473-6387. We will research your order and issue a replacement if necessary.

10. **What happens if I lose my annual park pass?**
    Your pass is your responsibility–keep it in a safe place. We cannot issue a replacement. Contact Marin County Parks at (415) 473-6387 to report a lost or stolen pass, to make sure there is no unauthorized use of a stolen pass.

11. **Can I get a refund after I buy an annual park pass?**
    Sorry, no, purchase is non-refundable.

12. **Can I use this annual park pass at any other public lands?**
    No, this park pass is only valid at Marin County Parks.

10.06.2017