

Questions and Answers – RFP 2757 – Elevator and Escalator Maintenance Services

1. Any repairs or replacements of equipment is to be considered as additional work beyond this scope of services. Any extra work must be authorized in writing by representative of County of Marin. (Pg 19 Section 1.1 Paragraph 6 - last two sentences of the paragraph). However, under "Conditions of Service"; Traction Elevators and Hydraulic Elevators you ask that the contractor maintain, repair and replace all equipment. Thus, Pg 19 Section 1.1 Paragraph #6: last two (2) sentences contradict the rest of the scope of services. Please clarify what you mean by "Any repairs or replacement of equipment is to be considered as additional work beyond this scope of services."
 - a. As part of the General Services for the entire contract the awarded contractor shall be expected to complete repairs/replacement of equipment as necessary. These services are not identified as part of the normal service charges but will require approval prior to completing the repair and shall be billed separately.

2. We noticed that annual and 5 Year full load are included in the contract however such testing is not required by State code for your equipment. Because these tests are not required by state code can they be removed from the contract requirements? (Pg 23 Section 1.6 Special Tests)
 - a. No, these tests shall be completed as requested.

3. The Fire Services testing identified in "Special Test – 1.6 Section 1' shall be conducted on overtime and included in the Agreement price. Can you clarify when your team is asking that this test be performed? i.e. early morning, late afternoon, Saturdays, etc? (Pg 26 Section 2.1 Paragraph 2: T)
 - a. Tests can be performed Monday – Friday before 8am and after 5pm, or any time Saturday and Sunday.

4. Frequency of visits – is "Semi-Monthly" twice a month or every other month?
 - a. Twice per month