Happy Anniversary

We congratulate these volunteers who celebrate their anniversaries this month and thank them for their ongoing involvement!

20 years **Steven Post**, Fire Lookout, Fire

17 years **B.K. Cooper**, Rigging Manager, Fire

16 years **Margaret Grosch**, Legal Librarian, Public Defender; **Paul Peterzell**, Consumer Mediater, District Attorney (DA)

13 years **Avery Goldman**, Tour Docent, Cultural Services

10 years **Ruth Norstad**, Bookmender, Corte Madera Library

8 years **Martha Kassin**, Library Beyond Walls (LBW) Liaison , Library

7 years **Jean Walker**, LBW Liaison, Library

5 years **Roberta English**, Family Liaison, Health and Human Services (HHS); **Roy Fidler**, Consumer Mediator, DA; **Lelia Lanctot**, Administrative Aide, HHS; **Carol Svetcov**, Administrative Aide, HHS

4 years **Dena G. Baer**, Long Term Care Ombudsman, HHS; **Anita Frank**, Patient Advocate, HHS; **Cynthia Hadley**, Patient Advocate, HHS; **Patty Jasper**, Trainer/Facilitator, HHS; **Randy Robertson**, Aide, Novato Library; **Paul Roye**, Financial Abuse Specialist Team Volunteer, Ombudsman, HHS; **John Teasley**, Tutor, Corte Madera Library

3 years **Mary O'Loughlin**, Shelver, Fairfax Library; **Katie Woolard**, Shelver, Corte Madera Library

2 years **Marie Fitzgerald**, Receptionist, Cultural Services; **David Mandel**, Grant Writer, Human Resources (HR); **Joel Schwartz**, Tour Docent, Cultural Services

1 year **Amy Barron**, Intern, Public Guardian, HHS; **Alfred Baumann**, Planning Aide, Marin County Parks; **Anthony Cresci**, Graphics Tech Assistant, HR; **Daniel Del Pino**, Tutor, Probation; **Sarah Henriksson**, Electronic Services Intern, Library; **Diana Johnson**, Aide, Fairfax Library; **Suzan Pinkham**, Aide, Novato Library; **Chris Raven**, Patient Advocate, HHS; **Carole Williams**, Shelver, Novato Library

Civic Center Volunteers
Marin County Human Resources
3501 Civic Center Drive, Suite 415
San Rafael, CA 94903

Volunteer Notes

Farewell to Paper Time Sheets!

With the start of the new year, Civic Center volunteers and student interns are paper-free when it comes to time sheets. To report your service hours from any computer or electronic device, simply log on to CCV's software system: Questions? Call us at 415-473-7407.
For more on this topic, please see Page 2.

Holidays

County offices will be closed Wednesday, January 1, New Year's Day. Happy New Year to all!

Offices also will be closed Monday, January 20, in observance of Martin Luther King, Jr. Day.

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CCV

The Volunteer View

The Monthly Newsletter for Marin County Civic Center Volunteers

Volume 37, Issue 1 **January 2014**

Victoria Gonzalez brings positive energy as art teacher and book club coordinator

Victoria Gonzalez

Victoria Gonzalez combines a love of people and natural exuberance as a volunteer at Marin County Juvenile Hall and at the Fairfax Library.

Since 2006, Victoria has assisted with art education at Juvenile Hall's Loma Alta School, and her students have produced some impressive quilts. She said, "I share my love of textiles through the quilts, teaching the importance of serving others. We donate them to Oakland Children's Hospital. Recently, some of my students had artful aprons and chef hats sold at the annual Employee Craft Fair in the Civic Center Café." Proceeds helped buy art supplies and books for the students.

Victoria also facilitates a book club at the Marin County Free Library's Fairfax branch. **Theresa McGovern**, Fairfax head librarian, said, "Victoria is dedicated and much-appreciated volunteer. She has wonderful people skills and provides excellent service as the coordinator and co-moderator of our Seniors Book Club. We feel fortunate and grateful for the time, effort, and energy that Victoria contributes on a regular basis!"

Raised on a farm in Tracy, Victoria learned the value of volunteering early. "Volunteering is a part of my everyday life," she said. "It gives me a sense of purpose and connection."

She also volunteers as coordinator for the Book Place, a nonprofit used book store in Novato, overseeing 70 fellow volunteers whose efforts benefit the library system. Retired from the county library, she was the Civic Center Volunteers 2007-08 Outstanding Supervisor of Volunteers for her work with Library Beyond Walls volunteers.

She is a graduate of the University of San Francisco and lives with her husband Jose in San Rafael. Her daughter Sofia is earning a master's degree in fine arts.

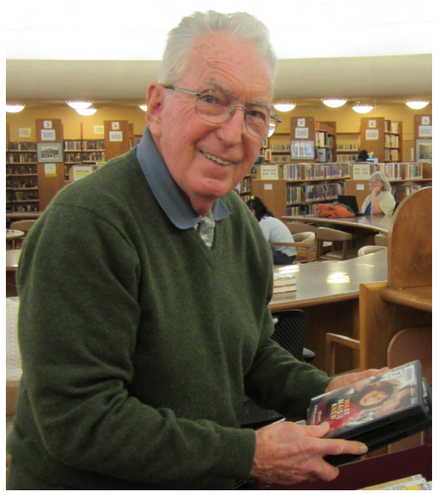
Victoria's Juvenile Hall supervisor is **Bart Jones**, head of Loma Alta School. "Victoria has supported our library's renewal, helping students become better readers by working with county teen librarians to bring appropriate reading material," Bart said. To the art program, she brings "technical know-how and a history of quilting. Victoria treats the kids here as she would treat any kid. She gives us really positive energy." A student-created quilt, the third installed, will soon be in the Juvenile Hall courtroom. The quilts "humanize an otherwise institutional place," Bart said.

By Barbara Webb

Who's New & Welcome

Joseph Joyce, Teen Shelver, Novato Library
Bob Skinner, Tutor, Novato Library
Dan Rhodes, Tutor, Novato Library
Ben Milstein, Investigations Intern, Public Defender
Oliver Merten, Teen Shelver, Fairfax Library
Kerry Laiw, Attorney, County Counsel
Eleanor Trombla, Teen Shelver, Fairfax Library
Chris Katerndahl, Teen Shelver, Fairfax Library
Simone Ashmore, Teen Shelver, Fairfax Library
Beverlee Hibbs, Tutor, Novato Library
Brianna Frierson, Legal Support Intern, District Attorney
Angel Duran, Teen Shelver, Fairfax Library
Brenda Dahl, Tutor, Novato Library
Christina Catalano, Shelver, Novato Library
Amy Bellin, Tutor, Novato Library
Dave Kushner, Tutor, Novato Library
Teresa Marcinkoski, Shelver, Fairfax Library

Noel McCarthy keeps library materials ready for patrons



Noel McCarthy

A retired pharmacist with over 55 years of experience in the Bay Area, Civic Center Volunteer **Noel McCarthy** has been a shelver for the Civic Center Library since June 2011.

"I love libraries and their wealth of knowledge," Noel said. "I figured I was spending so much time at my local library, why not volunteer there?" Mondays and Wednesdays, Noel shelves books, DVDs, and audio books, and files magazines and newspapers. One day it takes two hours to complete the job, another day, three or four.

Noel's Irish parents emigrated to New Zealand, where he was born in 1928. When Noel was 6, the family moved to San Francisco. He earned his BA in physiology at UC Berkeley, and graduated with a doctor of pharmacy degree from UCSF. In between universities, he spent some time in the US Army. Noel met his wife, Mary, at UCSF. They have lived in San Rafael for 55 years. They raised five children and have six grandchildren. One of their greatest joys is to spend one week a year with the entire family at The Lair of the Golden Bear, UC Berkeley's summer camp in the Sierras.

Library Desk Supervisor **Teressa Snyder** said, "In a short time, Noel has made himself indispensable to the Civic Center Library. As a retired pharmacist, he possesses the critical skills we need in a shelver: an eye for detail and a high level of accuracy. He is a dedicated, reliable self-starter. We are grateful for his support and couldn't be happier that he has chosen the Civic Center Library as his place to volunteer."

By Barbara Webb

No more paper time sheets: See you online!

As of this month, all volunteer and internship service are recorded online by participants on our website, available 24/7. The address is https://ec.volunteernow.com/custom/1433. Note: If you happen to have a month in which you serve no hours, we need to know. In that case, please log on to your account, and enter the beginning and ending date of the month, and then put "0.001" in the field labeled "How many hours did you serve?" The system will record that as a zero. Your accurate record will reflect your true contribution of time to the county. Every hour matters; thank you for reporting!

Volunteer and student intern honorees pose with the Board of Supervisors and county staff following the Board's 2013 recognition ceremony. Participants who had completed their commitment to the county, made significant contributions, and received recommendations of their staff supervisors received resolutions of commendation. (Photo by Annet Katan)

Board honors volunteer and intern skills, dedication

The Board of Supervisors celebrated the talents and contributions of Civic Center volunteers and student interns at its annual Volunteer and Student Intern Recognition Ceremony, held December 17.

The time, skills, and energy devoted were also acknowledged by county department directors and staff members, who cited specific contributions. Honorees counseled elders, shelved books, prepared legal documents, cleared poison oak from open space trails, drove patients home after hospital stays, performed detailed clerical tasks, provided IT helpdesk support, and much more.

Some 163 participants received formal resolutions of commendation. More than 40 of the honorees attended the ceremony in board chambers and received their commendations directly from Board President **Judy Arnold**.

Several county officials stated that they could not provide the levels of service that they do without dedicated volunteers and interns supplementing the work of paid staff members. Volunteers and student interns make a difference to all residents of Marin. Thanks to all!

By Jai Conley

Novato Library branches out with 'Next Adventure: Retirement'

Novato branch Librarian **Marilyn Boatright** has the acorn of a good idea, and Civic Center Volunteers is helping her grow it into a thriving oak. Starting in January, the Novato Library at 1720 Novato Blvd. is starting a series of meetings for people who are retired or contemplating retirement.

Topics include staying active, serving others, enjoying retired life, budgeting for retirement, avoiding exploitation and fraud, securing available services, and making the best of changes associated with aging.

Attendees will enjoy experts speaking on a wide variety of interesting and vital topics, along with plenty of time for productive discussion and sharing.

If interested, you are welcome to call Marilyn at 415-473-2050 to attend the meetings and make new friends, or to volunteer some assistance. Civic Center Volunteer **Dave Mandel** is working with Marilyn to facilitate the meetings and assure that they benefit everyone who attends. A tree grows in Novato!